

# You might be holding the key to solving a much wider issue.



## What's stopping you?

## Speak out & unlock the issue

### Want to know more?

The Whistleblowing Helpline is an independent and confidential free\* phone service for employers, trade unions and staff working within the NHS and social care sector. It is provided by Mencap and commissioned by the Department of Health.

## Whistleblowing Helpline



free advice for the NHS and Social Care

**08000 724 725**

\*Call charges from mobiles may vary

(weekdays between 08.00 - 18.00 with an out of hours answering service on weekends & public holidays).

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Email: [enquiries@wbhelpline.org.uk](mailto:enquiries@wbhelpline.org.uk)

# Services For Managers in Healthcare

**A**s a manager in the NHS or other healthcare organisation, have you ever stopped and asked yourself how you would feel to find out that one of your patients had been subjected to abuse, neglect or serious harm?

Or, to learn that a colleague was committing fraud against the organisation where you work? Thinking that you hadn't been able to do anything to stop it, simply because you didn't know it was happening. We imagine you'd feel **devastated**.

When there is a problem like this, the only way of sorting it out is if someone in authority knows about it, so that they can take steps to tackle it. So it makes sense to encourage all staff to raise any concerns they may have with you. But surveys have shown that even when staff know how to raise concerns at work, many of them do not feel safe to do so.

**We think you'll agree that needs to change.**

## Our campaign – 'Bridging the Gap'

By working with you, the **Whistleblowing Helpline** aims to do just that. So we will be running our **Bridging the Gap** campaign throughout Winter and Spring 2013.

You will be able to order posters and flyers to raise staff awareness, and get information on creating the right culture, an environment which encourages staff to openly discuss concerns and reflect on practice, without feeling that they will suffer bad treatment for doing so or that their concerns won't be acted upon.

## Our aim

You and your staff will have the confidence to discuss concerns openly, at an early stage, in a positive way. Where there are grounds for concern, you will know how to take things forward in an appropriate way so that problems can be tackled promptly and standards of service are not compromised.

## how YOU can help...

- **Display our free posters and flyers** order by email or phone **08000 724725** or order via [www.wbhelpline.org.uk](http://www.wbhelpline.org.uk)
- **Let us help you health check or review your Whistleblowing policy**
- **Find out about our training packages** – email us for details
- **Look at our range of support materials and guidance**
- **Ask us for advice in developing good practice**