



The whistleblowing helpline is here for staff and organisations working within the NHS and social care sector.

## Contact us

Whether you call our free helpline or send us an email, we will start by asking you a few simple questions, to ensure that we can offer you the best help and advice.

Telephone: **08000 724 725\*** available 9am to 5pm, Monday to Friday.

Email: **enquiries@wbhelpline.org.uk**

If you need to call out of hours please leave us a message or send an e-mail and we will call you back the next working day.

\*Call charges from mobiles may vary, please check with your provider.

## 2. Advice and support for health and social care organisations and managers

Our helpline provides advice and support to managers and those responsible for matters of policy development and best practice within the health and social care market.

Our helpline has an important role to play in assisting employers to develop and embed whistleblowing procedures and advising how employers can respond to concerns raised by their employees.

We are able to work at an organisational level with whistleblowing policy review. Depending on individual circumstances this may be on a face-to-face or at distance basis. We can also support employers to review pre-prepared materials to ensure best practice and the consideration of risks and wellbeing for all people involved.

Our service is available to trade unions, professional bodies and employing organisations to ensure there is a consistent commitment to ensuring patient and service user safety.

## 3. Quality information

We ensure that our staff have sound public law knowledge and are aware of the standards and regulatory regimes that underpin the provision of health and social care, including having a sound grounding in the operation of the Public Interest Disclosure Act 1998.

## What do we offer?

### 1. Free confidential helpline

We provide free help and advice to people who witness or have cause to suspect wrongdoing at work but are not sure whether or how to raise their concern.

If you are in this position, we will help you identify how best to raise your concern, while minimising any risk to you and maximising the opportunity for any wrongdoing to be addressed.

Although we do not take cases or represent clients, we are happy to give our opinion on any unclear or difficult point under the Public Interest Disclosure Act 1998 to individuals or their advisers.

You can find information about the UK's whistleblowing law in the Public Interest Disclosure Act 1998.

[www.wbhelpline.org.uk](http://www.wbhelpline.org.uk)